



PROMISE ▶▶ DELIVERED

FULFILLMENT CENTER | FULL MILE | ECOMMERCE

▶▶ WHO ARE WE



Inception

“PrimeX” founded in 2022 to serve SME’s and Entrepreneurs within Kuwait and the Gulf region, by realigning the dynamic shift in E-commerce business and AI tools.



Experience

“PrimeX” team possesses decades of cumulative experience in supply chain management, fulfillment, first & last mile and logistic.



Sustainable Growth

Sustained with a large scope of ongoing research and development, “PrimeX” is firmly equipped to deliver on its promises to all Clients & Stakeholders.



▶▶ MISSION & VISION

Vision

To be your prime partner for fulfilment and full mile

Mission:

To deliver promises on time, every time with a smile



▶▶ PrimeX VALUES

Our Values Define US



Sustainability is a part of every decision within **PrimeX** to ensure a better future for the coming generations.



Integrity, an intangible asset of **PrimeX** that we prioritize and adopted as our slogan “Promise Delivered”.



Flexibility widely claimed rarely implemented, a promise to our partners that **PrimeX** will meet their requirements to optimize the services and fortify the partnership.



▶▶ PrimeX SERVICES



Managed Warehousing

Climate controlled warehouse equipped with 24/7 security. A dedicated facility for storage, coding, sorting, preparation & dispatch of products that have to be moved at a specific temperature and time.



Fulfillment Center

Major brands can now integrate and utilize our fulfillment centers. Streamlined process, regular communication, inventory transparency bundled with our in-house specialist to track and manage every order.



Full Mile

Digitize your Full Mile Delivery with PrimeX automated platform. Providing customers with more accurate delivery times and proactive communications about package location.



Reverse Logistics

PrimeX reverse logistics encompass activities ranging from returned goods, pallet packing, disposal and moving goods back to origin.



Customized Solutions

Move your business forward with the right technology while saving time, cost and improving clients relation management.



Technology

PrimeX is supported by leading technologies, to streamline logistics operations, reduce costs, and improve the consumer experience.



►► FULFILLMENT CENTER

Ecommerce Management includes order processing storing, re-stocking, forecasting, picking, delivering and tracking of products.



Shelving & Storage



Packing & Processing



Sorting & Delivery

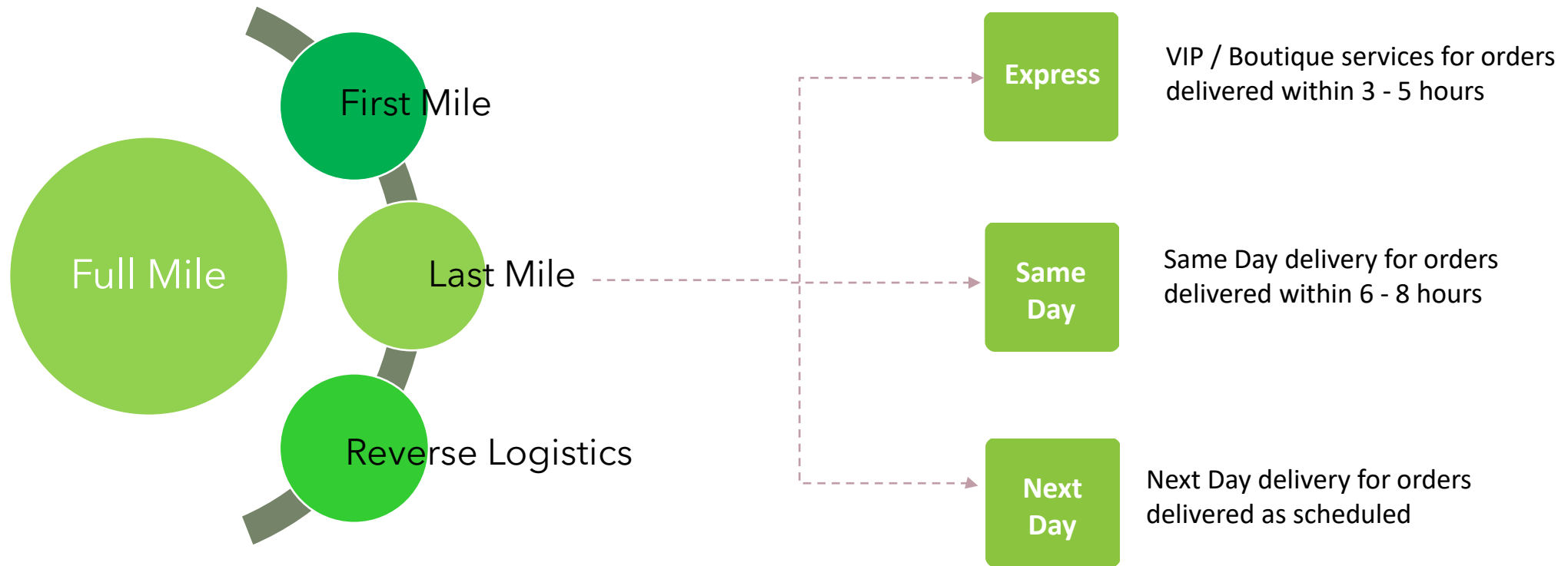


Client Dashboard



▶▶ FULL MILE

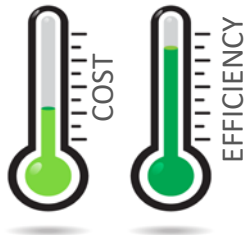
Our Comprehensive Delivery Management Solution supports small and medium enterprises optimize their logistics movements and increases revenue.



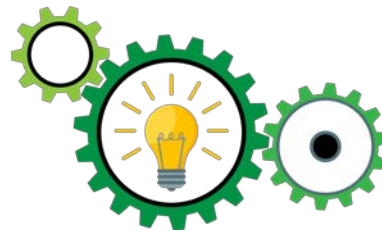
▶▶ WHY CHOOSE US

Increases profit, reduces logistic costs, optimizes service, mitigates risks and enables clients to focus on their core business.

Cost Effective



Operation Optimization



Customer Focused



Technology Driven



Increase Profitability



Scalability



▶▶ SUSTAINABILITY

Environmental Sustainability

At **PrimeX**, we try to minimize the use of natural resources and the reduction of negative impacts on the environment. It involves promoting the conservation of natural resources, reducing pollution and mitigating climate change.

Social Sustainability

PrimeX believes in fair and equitable distribution of resources and the promotion of social well-being. It involves creating a local environment where people can access basic needs such as Education, Healthcare & to live a fulfilling life.

Economic Sustainability

PrimeX promotes sustainable business practices, ensuring economic growth and reducing gender bias and inequality.



▶▶ CUSTOMER SUPPORT

Customer Support staff are available through various platforms to resolve and assist in any queries.



HOTLINE

Our Help Desk team is available at +965 2223 0111



EMAIL

Send us an enquiry or connect with us at support@prime-xpress.com



ONLINE CHAT

Join our Chat on www.primexpress.com.



TRACKING

All shipments are integrated with online tracking for your convenience.



▶▶ CONTACT US

PrimeX team is available on multiple platforms ensuring that our clients and customer can connect with us

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